

Philosophy of Care

At Windsor Lodge, we are committed to providing high quality, personalised care. This is enabled by listening to our residents and developing a plan of care in response to their needs.

We believe in caring for others how we would like to be cared for. By actively encouraging independence, our residents can make choices in the care they receive, to enhance their well-being. We are committed to improving the quality of life of our residents and acknowledge and value the diversity of cultures and beliefs.

Windsor Lodge values all staff and we are committed to their personal development and endeavour to provide them with the necessary training, support and resources to help them maintain high standards of care.

We aim to provide an open, positive and welcoming atmosphere for all visitors, staff and residents at Windsor Lodge.